

## Sycomp's Security Gateway Appliance

**Efficient:** Meet the growing challenge of managing threat protection with operational efficiency.

**Effective:** Protect data files and networks transparently with three powerful gateways isolated as a separate appliance.

**Global Support:** Global services organization with teams in 20 countries.

### The Product

- **Appliance**—Bundled stand-alone hardware and software with support agreement for five years.
- **Single Function**—Protection of the network from intrusion threats.
- **Capacity**—[insert capacity range, speeds, etc.]
- **Serviceability**— Easy to install, service and replace.
- **Configurations**—Three models to meet your needs: Small, Medium and Management.
- **Reliability**—Mean time between failures (MTBF of \_\_\_\_\_) and Mean time to service (MTTS) of \_\_\_\_\_.
- **Authenticity**—All hardware components sourced from IBM and other leading hardware vendors.
- **Easy to use**—Simple process to implement, use and upgrade.

### Benefits

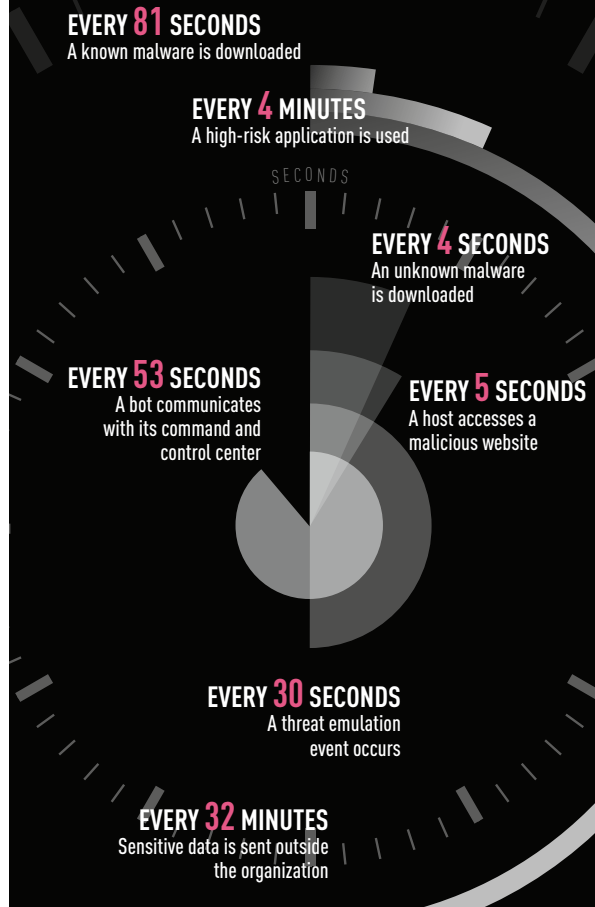
**Economy.** Significant capex and opex savings.

**Zero-day RMA.** No waiting on a replacement box if something fails.

**Multi-vendor support.** Leading vendors and support teams throughout the globe.

**Global Logistics.** Teams based in 20 countries

### A Typical Day at an Enterprise Organization



### Security Today

- *Growing threat environment shows no signs of abating.*
- *With other prebuilt appliances, you pay for hardware and software you don't need—plus higher support costs.*

### • The Solution:

**Sycomp's Security Gateway Appliance**

### Highlights

**Vendor support**—Vendor support models do not change for the software you are running. For software issues, open a ticket with the vendor as you normally would.

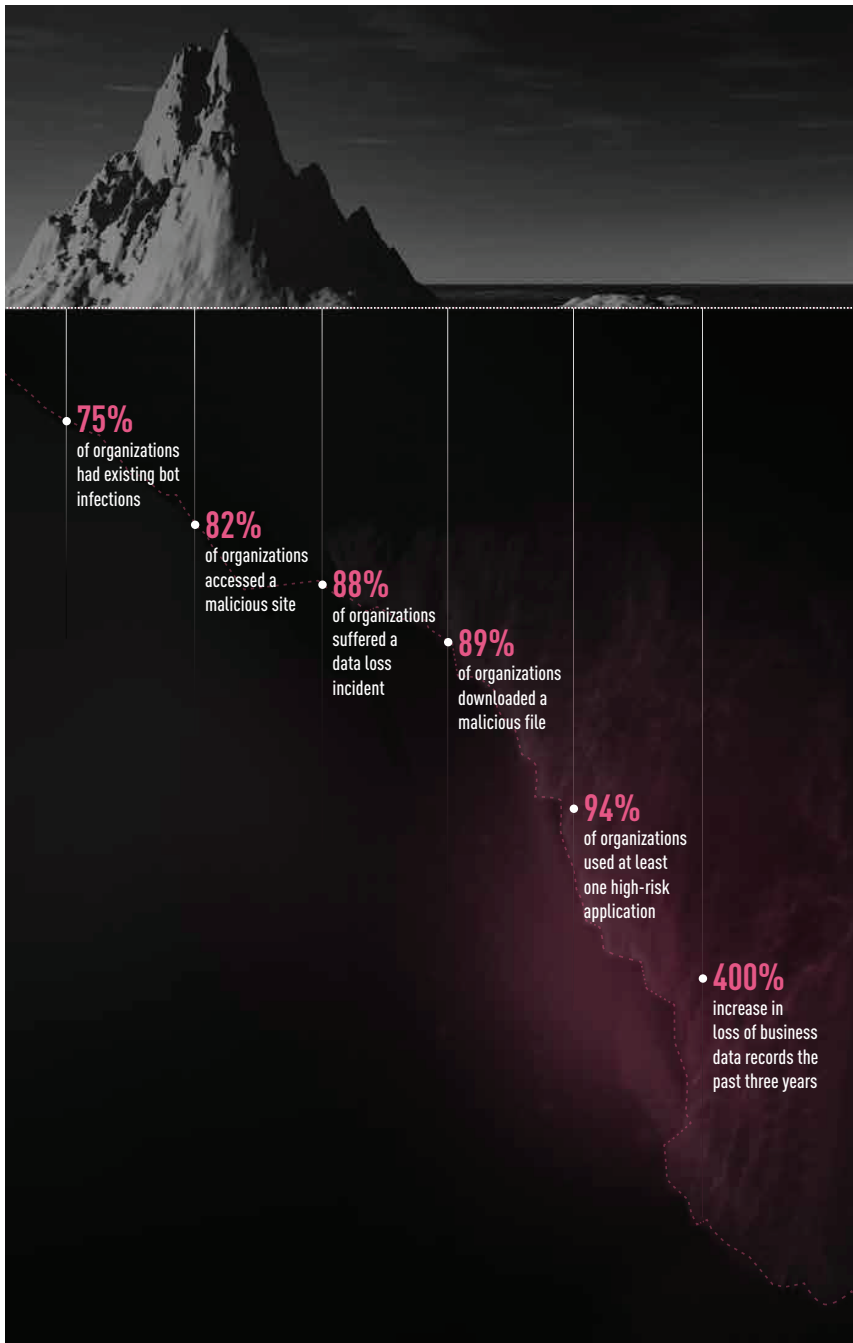
**Reliability**—Our x86 hardware has some of the highest up-time statistics in the industry.

**Zero-day RMA Policy**—Sometimes things just happen. Rest easy, knowing that each installation automatically comes with a spare at no additional cost. If you are running an Active/Passive gateway cluster, and one member fails, just replace the failed member with the shelf spare, open a support ticket with Sycomp, ship us the bad unit, and we immediately ship you a matching shelf spare.

**Consistency**—Whether it is security or another service, Sycomp applies superior methodologies. A formal planning phase with clients to map milestones. Experienced systems assurance. Client documentation.

**Integration Center**—Located in San Francisco to provide complete integration testing and quality assurance for all product solutions before being shipped.

**Sycomp Global Services**—Our services organization does business in 20 countries. Teams work collaboratively with our clients and have longstanding ties to our vendors within sales, technical and executive levels.



## Global Integration Centers

- **We integrate multiple appliance lines** for large vendors using longstanding relationships with x86 hardware vendors.
- **Global stock** of product chassis and integral components.
- **Keen understanding** of hardware driver compatibility requirements, OEM relationships, x86 hardware compatible with vendor software.
- **Bottomline:** An appliance-rich experience for our clients, leveraging our x86 units at a lower cost.

## Client Centric Approach

- **Security needs are unique to each organization.**
- **Deep understanding of client gateway need assures best solutions.**
- **Customized lower-cost best-fit solution is the goal.**

## More Information

Our Security Architects can help you determine the optimum appliance configuration to strengthen your security and lower costs. Reach out today to see how Sycomp can help you at:

[info@sycomp.com](mailto:info@sycomp.com)

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